

**OPENING REMARKS BY DR JENNIFER LEE, CHAIRMAN,  
AGENCY FOR INTEGRATED CARE AT THE ILTC MANPOWER  
DEVELOPMENT AWARDS ON 10 SEPTEMBER 2014, 10.00AM  
AT MND BUILDING, AUDITORIUM, ANNEXE A**

Good morning,

Dr Amy Khor, Senior Minister of State for Health

Dr Ma Swan Hoo

Representatives from Ministry of Health and Temasek Cares

Our valued partners from the Intermediate and Long-Term Care (ILTC) Sector

Ladies and Gentlemen

1. Welcome to the ILTC Manpower Development Awards Ceremony 2014. I am happy to be here with you to applaud the commitment of 50 award recipients to continuous learning today. My heartiest congratulations to each recipient, ranging from 18 to 52 years old for taking another step to excel in your respective professional fields. These include those who are unable to join us today due to work or study commitments. It is never too young or too old to keep upgrading. You are indeed role models of lifelong learning for all of us in the ILTC sector. Today marks a new milestone for you, and like the many award recipients before you, I trust that you will find the training and knowledge to be gained beneficial and useful in your area of work.

2. As the Ministry of Health (MOH) increases the sector's capacity with more nursing homes, eldercare centres and home-based care services, it becomes even more important for our ILTC workforce to be equipped with relevant, and higher skills and knowledge. The Agency for Integrated Care (AIC) is committed to building up the capabilities of our ILTC workforce. Over the last year, the AIC Learning Institute (LI) organised more than 6,000 training places

for ILTC professionals. At the same time, we also extended our training programmes under AIC LI to our social care providers. AIC has two flagship programmes to build the leadership capability of the sector. The first is INSIGHT which caters to the senior leaders and to date, over 50 leaders have benefitted from the learnings. The second programme, IMPACT, is targeted for middle managers and was launched in February this year. Do look out for the second run in February next year.

3. We hope to build a culture of continuous learning for the ILTC sector. Already, our award recipients today come from 19 ILTC institutions, ranging from nursing homes, community hospitals, hospices, home care and centre-based organisations. We also hope to continue partnering the sector to boost the capabilities of our ILTC care professionals to improve care standards in the years to come, so as to achieve the best care outcomes for our elderly clients.

4. I would like to thank the CEOs and leaders of the various ILTC organisations who found time in your busy schedules to show your support by being here today. Your presence reinforces our belief in the importance of lifelong learning, knowledge upgrading and manpower development of our ILTC professionals. I would also like to thank the Ministry of Health, Temasek Cares and the various Selection Committees members for their contributing your resources, time and expertise to build and nurture a strong core of ILTC care professionals in the sector.

5. With that, I congratulate all the award recipients and wish you all the very best as you embark on a fulfilling learning journey. I look forward in anticipation to you applying your training to your areas of work and contributing even more to the sector after your studies.

6. Thank you.