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For Immediate Release

New Learning Management System to Facilitate Capability Development of Intermediate and Long-Term Care Professionals

The Agency for Integrated Care (AIC) today unveiled a dedicated Learning Management System (LMS) for service providers in the Intermediate and Long-Term Care (ILTC) sector. This was revealed at the Health Manpower Development Programme for the ILTC (HMDP-ILTC) awards ceremony where Mr Gan Kim Yong, Minister for Health was the Guest-of-Honour. The web-based system is another initiative by AIC to raise the professional capabilities of the ILTC workforce.

2. For a start, the LMS enables ILTC providers to centralise, store and retrieve training records of their employees over the course of their careers. By end 2011, the ILTC LMS will help Human Resource (HR) Managers of these providers to administer the training needs, track training hours, learning paths and at the same time monitor the skills development progress of their employees. Through a more structured framework, the ILTC LMS will support HR Managers to better identify the learning needs based on competency gaps and source for appropriate training courses to increase the skills and capabilities of the employee. In addition, ILTC professionals can register for courses provided by the AIC Learning Institute through the ILTC LMS. A key feature of the ILTC LMS is e-learning, where they can eventually learn at their convenience and own pace.

3. Ms Cindy Ong, Deputy Director of Human Resources for Ang Mo Kio - Thye Hua Kwan Hospital (AMK-THKH) said, "Learning is a journey and the ILTC LMS will enable me to monitor the progress of our employees' training and development after identifying their training needs. When e-learning is eventually introduced on ILTC LMS, my staff will be able to acquire knowledge and skills from some of the courses created online. As a firm supporter of continual staff development, AMK-THKH values such efforts by AIC.

We look forward to more initiatives such as LMS to help develop the manpower capabilities in the ILTC sector.”

4. Mr Michael Lok, Assistant Admin Manager for Bright Hill Evergreen Home said, “With the ILTC LMS, Bright Hill Evergreen will be able to update and retrieve records of our employees electronically. Our employees will also be able to access the system any time to view their training records, source for courses needed to achieve the competencies required of their job and e-register for the Learning Institute’s courses.”

5. The ILTC LMS complements other training initiatives of AIC such as the HMDP-ILTC and the AIC Learning Institute, which develops and organises structured and relevant training programmes for the ILTC sector. Supported by the Ministry of Health, HMDP-ILTC aims to develop the manpower capabilities of ILTC providers and to improve the quality and range of ILTC services in Singapore. This is the second year that AIC is giving out the HMDP-ILTC awards. A total of 88* healthcare professionals received the awards at a presentation ceremony today.

6. Since the start of the programme in 2002, over 400 ILTC healthcare professionals have benefitted through local or overseas training. The programme also enables organisations to invite overseas experts to conduct training in Singapore. To date, close to \$9 million have been invested in the programme.

7. Dr Jason Cheah, Chief Executive Officer for AIC said, “AIC is extremely pleased with the strong commitment ILTC providers have given to strengthen workforce capabilities. We will continue to support them with resources and initiatives such as the ILTC LMS and HMDP-ILTC. Continually improving the professional capabilities and organisational culture of ILTC healthcare providers, we will be able to ensure better services and health outcomes for our patients.”

* This number includes recipients from second call for 2010 and the first and second calls for 2011

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About the Agency for Integrated Care (AIC)

The Agency for Integrated Care (AIC) is set up by the Ministry of Health (MOH) to oversee, coordinate and facilitate all efforts in care integration. Our mission is to achieve best health outcomes for our patients by empowering clients and coordinating access to appropriate care, enable stakeholders to strengthen the primary and community care sectors, and enhancing collaboration to create a well-connected healthcare system. For more information, please visit www.aic.sg.