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*For immediate release*

## **New Mobile App Provides Information on Eldercare Services at Your Fingertips**

The Minister for Health, Mr Gan Kim Yong, today launched the Mobile Eldercare Locator (MEL), a new mobile application (app) which offers a wide range of information on eldercare service providers and services. Developed by the Agency for Integrated Care (AIC), MEL is available on both the Android and iOS-enabled smartphones and can be downloaded for free. It makes eldercare information more accessible for people who appreciate information at their fingertips. As users may have health and social needs, AIC has partnered the Centre for Enabled Living (CEL) to include information on social providers and services in the mobile app as well. The mobile app is targeted at users such as volunteers for the elderly, grassroots leaders, healthcare professionals, care recipients and caregivers who are constantly on the move and who may require information on eldercare services in their day-to-day interactions.

2. Joining Minister Gan at the MEL launch was Minister of State for Health and Manpower Dr Amy Khor. They were participating in the first Community Health Assist Scheme (CHAS) Health Carnival organised for the Chua Chu Kang Group

Representation Constituency and Hong Kah Single Member Constituency. The carnival was also supported by the Southwest Community Development Council (CDC).

3. MEL is an extension of the Eldercare Locator application currently available on the Singapore Silver Pages (SSP), [www.aic.sg/silverpages/eldercare](http://www.aic.sg/silverpages/eldercare). The mobile version comes with new features including directions to eldercare service providers' venues, information on how to get there, information on the amenities located close to the service providers as well as information on the CHAS General Practitioner (GP) and dental clinics located in the vicinity of MEL users. The mobile app will complement the Singapore Silver Pages which is presently being enhanced as v2.0 and which will be ready early next year.

4. With four quick search functions, MEL allows users to choose, search and locate a suitable eldercare service provider, based on the needs of the elderly. Users can also refer to an Eldercare Glossary to find commonly-used terms in eldercare services, and use the Bookmark function to conveniently save the information they need and to retrieve it quickly.

5. Mr Eric Lim Chin Heng, Active Ageing Committee Chairman of Chua Chu Kang Constituency and Residents Committee Chairman for Chua Chu Kang Zone 8 said, "Being empowered with the appropriate knowledge is essential for me to help families, caregivers and patients in making well-informed decisions about eldercare matters. With MEL on hand, grassroots leaders like myself will be able to better advise residents on the location of eldercare services near their homes. For

instance, we will be able to assist residents to locate CHAS participating clinics with a simple touch of a button.”

6. Dr Jason Cheah, Chief Executive Officer of AIC said, “AIC’s Mobile Eldercare Locator (MEL) makes it even easier for the public to find out more about care services for the elderly. This supports the elderly, their caregivers and our partners to make informed decisions about the best care arrangements. We look forward to receiving feedback on MEL in order to improve MEL and other services to empower our patients and clients.”

7. During the CHAS Health Carnival, Minister Gan also announced that the NTUC Unity Healthcare Co-operative Limited had partnered AIC to support middle and low income Singaporeans under CHAS through discounted healthcare products. The partnership will enable about 220,000 CHAS cardholders to enjoy 5% off regular-priced items at all 48 NTUC Unity outlets until April next year. These include prescription medications, health supplements, surgical and home care essentials. CHAS cardholders are also able to enjoy a subsidised rate when they visit any Unity Denticare clinic for their dental treatments.

8. Close to 750 residents participated in today’s CHAS Health Carnival held in Jurong West Street 91, during which they enjoyed performances and carnival games.

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### **About the Agency for Integrated Care (AIC)**

The Agency for Integrated Care (AIC) is set up by the Ministry of Health (MOH) to oversee, coordinate and facilitate all efforts in care integration. Our mission is to achieve best health outcomes for our patients by empowering clients and coordinating access to appropriate care, enabling stakeholders to strengthen the primary care, intermediate and long-term care and community mental health sectors, and enhancing collaboration to create a well-connected healthcare system. For more information, please visit [www.aic.sg](http://www.aic.sg).