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For Immediate Release

**Case Management Society of Singapore (CMSS) officially launched at
Up and Up: A Forum on Community Care**

1. A society to bring together the Case Managers in Singapore was officially launched on 11 January 2013. The Case Management Society of Singapore (CMSS) creates a national platform for Case Managers from the health and social care sectors to share best practices and to also upgrade their skills through workshops and talks to be organised by the Society. Through such sharing and training opportunities, CMSS hopes to raise the standards of case management services, with emphasis on providing seamless and person-centred care.

2. The CMSS was set up in May 2011 in response to the growing need for support of Case Managers, and to promote interest and knowledge in Case Management. The Agency for Integrated Care (AIC) is supporting CMSS on its operations.

3. The CMSS is dedicated to provide its members with opportunities to practise their skills and to maximise their talents as communicators, problem solvers and innovators. It is also an avenue for them to discuss the challenges faced in Case Management, and identify ways to overcome the challenges.

3. Since its establishment, CMSS has enrolled 142 members, and with its official launch today, the Society expects more Case Managers to join. CMSS is open to all health and social care professionals who have an interest or are actively practising Case Management. Presently, there are more than 200 Case Managers in Singapore. They are based at Restructured Hospitals, Polyclinics, Community Care facilities such

as Day Rehabilitation Centres or Community Hospitals, and social care facilities such as Family Service Centres or Senior Activity Centres.

4. President of the CMSS and Deputy Director, Operations (Community) at Tan Tock Seng Hospital, Ms Koh Sai Fong said, "Since CMSS was formed, we have organised educational forums and social activities for our members to bond and deepen their working ties. These networking opportunities allow members to share knowledge and tips on how to help our patients make transitions smoothly across the care continuum."

5. The Society has organised three Forums to date, which covered topics such as the direction of Case Management in Singapore; an overview of mental health conditions; and sharing of learning points after a visit to an international healthcare organisation, Geisinger Health System. Group activities to foster closer interaction among Case Managers from various healthcare institutions were also organised. The Society will be organising a three-day "Basic Case Management Workshop" in April 2013.

6. CMSS Member, Ms Rosemary Tan, a Principal Case Manager from the Institute of Mental Health said, "The courses and forums organised by CMSS have allowed us to learn from our peers and other professionals, so that we can improve our care and bring best practices back to our hospitals."

7. CMSS was officially launched by Permanent Secretary, Ministry of Health, Mrs Tan Ching Yee at the "Up and Up: A Forum on Community Care" organised by AIC. The two-day Forum is held at the Grand Corpthorne Waterfront Hotel. Some 800 healthcare professionals are participating in the Forum to discuss and share best practices on the community care sector.

For more information about the CMSS, please visit www.casemanagement.sg.

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About the Agency for Integrated Care (AIC)

The Agency for Integrated Care (AIC) is set up by the Ministry of Health (MOH) to oversee, coordinate and facilitate all efforts in care integration. Our mission is to achieve best health outcomes for our patients by empowering clients and coordinating access to appropriate care, enabling stakeholders to strengthen the primary care, intermediate and long-term care and community mental health sectors, and enhancing collaboration to create a well-connected healthcare system. For more information, please visit www.aic.sg.