



FACTSHEET

INTERMEDIATE AND LONG-TERM CARE QUALITY FESTIVAL 2015 POSTER COMPETITION

The Intermediate and Long-Term Care (ILTC) Quality Festival 2015 Poster Competition began on 7 May 2015 as part of the ILTC Quality Festival 2015.

Community Care institutions were encouraged to submit abstracts of their quality improvement projects and initiatives in the following areas:

- a. Education and Training in Quality and Safety
- b. Integrated Care: Intra & Inter-Organisational Collaboration
- c. Leadership and Governance
- d. Measuring Service Performance and Outcomes
- e. Mental Health
- f. Patient Engagement/ Family Engagement/ Person-Centred Care
- g. Patient Safety
- h. Staff Engagement and Safety

Poster Competition

A total of 132 abstracts from 29 organisations were received. The organisations which participated are:

1. Ang Mo Kio – Thye Hua Kwan Hospital
2. Asian Women's Welfare Association (AWWA)
3. Bethany Methodist Nursing Home
4. Bright Hill Evergreen Home
5. Bright Vision Hospital
6. Dover Park Hospice
7. Econ Nursing Home
8. Home Nursing Foundation (HNF)
9. Jamiyah Nursing Home
10. Kwong Wai Shiu Hospital
11. Lee Ah Mooi Old Age Home
12. Ling Kwang Home for Senior Citizens
13. Man Fut Tong Nursing Home
14. National Kidney Foundation (NKF)
15. NTUC Health
16. Ren Ci Hospital
17. Silver Ribbon Singapore
18. Society for the Physically Disabled
19. Sunlove Home
20. Sunshine Welfare Action Mission (SWAMI)

21. St. Andrew's Community Hospital
22. St. Andrew's Day Rehabilitation Centre
23. St. Joseph's Home
24. St. Luke's ElderCare Ltd
25. St. Luke's Hospital
26. Tai Pei Social Service
27. Thong Teck Home
28. Villa Francis Home for the Aged
29. Yong-en Care Centre

Oral Presentations

A total of five abstracts were selected for oral presentations. They are:

1. Cross Training And Integration Of Therapy Services For Therapy Assistants by Ang Mo Kio – Thye Hua Kwan Hospital
2. Nurses Support Group: An Initiative By Renal Nurses At Five Community-Based Dialysis Centres (CB-DCs) To Enhance New End-Stage Renal Disease (ESRD) Patient's Adaptation To Haemodialysis (HD) Treatment by National Kidney Foundation
3. Improving Breakthrough Pain Assessment In A Residential Hospice by Dover Park Hospice
4. Improving Standards In Therapy Hub – A Work Improvement Team Scheme (WITS) Project by SPD
5. Dignity Of Care In A Nursing Home by Sunshine Welfare Action Mission (SWAMI) Home

Categories and Prizes

The prizes for the competition include the following in both the Community Hospitals and non-Community Hospitals Categories:

Gold	\$500 cheque with a framed certificate
Silver	\$300 cheque with a framed certificate
Bronze	\$200 cheque with a framed certificate
9 Merit Prizes	\$100 cheque with a framed certificate

The team members of all shortlisted abstract submissions will also receive a certificate of achievement.

**LIST OF RECIPIENTS AND WINNERS FOR THE
ILTC QUALITY FESTIVAL 2014
ABSTRACT SUBMISSION**

Winners of Gold, Silver and Bronze Awards

Community Hospitals Category

PRIZES	COMMUNITY CARE ORGANISATION	TITLE OF POSTER
1 st GOLD	Ren Ci Hospital	See – No Tube, I Can Breathe
2 nd SILVER	St. Andrew's Community Hospital	Enhance The Well-Being Of Patients In A New Dementia Care Ward In St. Andrew's Community Hospital
3 rd BRONZE	Ang Mo Kio – Thye Hua Kwan Hospital	Cross Training And Integration Of Therapy Services For Therapy Assistants

Non-Community Hospitals Category

PRIZES	COMMUNITY CARE ORGANISATION	TITLE OF POSTER
1 st GOLD	National Kidney Foundation	Nurses Support Group: An Initiative By Renal Nurses At Five Community-Based Dialysis Centres (CB-DCs) To Enhance New End-Stage Renal Disease (ESRD) Patients' Adaptation To Haemodialysis (HD) Treatment
2 nd SILVER	St. Andrew's Community Hospital Day Rehabilitation Centre	Achieving Performance Targets In A Changing Environment
3 rd BRONZE	Man Fut Tong Nursing Home	An Effective Programme In Prevention Of Scabies

Recipients of nine Merit Awards

Community Hospitals Category

COMMUNITY CARE ORGANISATION	TITLE OF POSTER
Ang Mo Kio – Thye Hua Kwan Hospital	Dysphagia Alert System
Ang Mo Kio – Thye Hua Kwan Hospital	Integrated Rehabilitation Programme
Bright Vision Hospital	Accurate Fluid Consistency: Serve Well, Drink Well
Ren Ci Hospital	6S On Human Resource & Manpower Development Forms And Archives
Ren Ci Hospital	Improving The Efficiency Of The Archiving Records By 90%
St. Andrew's Community Hospital	Preventing Pressure Ulcer Stage 3 Development After Hospitalisation In A Community Hospital
St. Andrew's Community Hospital	Ensuring That Inpatients With Underlying Upper Extremity Problems Will Receive Occupational Therapy* Sessions Twice Daily * Therapy intervention to be provided by either the Occupational Therapist (OT)/ Therapist Assistant (TA)
St. Andrew's Community Hospital	Strategies To Increase Percentage Of Hip Fracture Patients Who Achieved A DEMMI Score Of ≥ 44 From 40% To 80% Within 6 Months Upon Discharge
St. Andrew's Community Hospital	Preventing Medication Omission Error In A Community Hospital

Non-Community Hospital Category

COMMUNITY CARE ORGANISATION	TITLE OF POSTER
Bright Hill Evergreen Home	Meeting The Challenges In Sustaining The Urinary Continence Care Programme At Bright Hill Evergreen Home

Bright Hill Evergreen Home	The Effectiveness Of A Biography Life Storybook Intervention On Depression, Quality Of Life And Life Satisfaction Among Elderly Adult
Dover Park Hospice	Improving Breakthrough Pain Assessment In A Residential Hospice
Jamiyah Nursing Home	Lean Management Strategy In Achieving High Standard Of Care
Ling Kwang Home For Senior Citizens	Achieving Urinary Continence In Our Home: A Noble Initiative
Man Fut Tong Nursing Home	Falls Prevention – Better Be Late Than Never
National Kidney Foundation	To Improve The Completion Rate Of Nursing Documentation For Patient's First Dialysis After Hospitalisation At Five Community-Based Dialysis Centres (CB-DCs)
National Kidney Foundation	Beyond The Bundles: Reducing Central Line Related Infections – Permanent Catheter (PC) In Haemodialysis Patients At Five Community-Based Dialysis Centres (CB-DCs)
Villa Francis Home For The Aged	Improving Skin Problem Management In Villa Francis

Recipients of Certificate of Achievement for Poster Presentation

COMMUNITY CARE ORGANISATION		TITLE OF POSTER
1	Ang Mo Kio – Thye Hua Kwan Hospital	Cross Training And Integration Of Therapy Services For Therapy Assistants
2	Ang Mo Kio – Thye Hua Kwan Hospital	Integrated Rehabilitation Programme
3	Ang Mo Kio – Thye Hua Kwan Hospital	A Clinical Practice Improvement Project To Increase Hand Hygiene Compliance Rate
4	Ang Mo Kio – Thye Hua Kwan Hospital	Dysphagia Alert System
5	Bright Hill Evergreen Home	The Effectiveness Of A Biography Life Storybook Intervention On Depression, Quality Of Life And Life Satisfaction Among Elderly Adult
6	Bright Hill Evergreen Home	Meeting The Challenges In Sustaining The Urinary Continence Care Programme At Bright Hill Evergreen Home
7	Bright Hill Evergreen Home	A Comparative Study To Evaluate The Effectiveness Of Cotton Swab Stick Versus Foam Swab Stick Among Elderly Residents In Bright Hill Evergreen Home
8	Bright Vision Hospital	Optimising Space Utilisation In The Day Rehabilitation Centre
9	Bright Vision Hospital	Accurate Fluid Consistency: Serve Well, Drink Well
10	Bright Vision Hospital	Implementing Quality Improvement Framework In Bright Vision Hospital
11	Bright Vision Hospital	Improving Workflow & Proper Storage Of Patients' Own Medications
12	Dover Park Hospice	Improving Breakthrough Pain Assessment In A Residential Hospice

13	Econ Healthcare Group	Language Training Programme: Connecting You And Me
14	Jamiyah Nursing Home	Lean Management Strategy In Achieving High Standard Of Care
15	Kwong Wai Shiu Hospital	Server Virtualisation (Server Refreshment Project)
16	Kwong Wai Shiu Hospital	Define, Measure, Analyse, Improve, Control (DMAIC) Implementation For Linen Management
17	Ling Kwang Home for Senior Citizens	Achieving Urinary Continence In Our Home: A Noble Initiative
18	Ling Kwang Home for Senior Citizens	Embracing Assistive Technology (Tablet) For The Cognitively Impaired
19	Man Fut Tong Nursing Home	An Effective Programme In Prevention Of Scabies
20	Man Fut Tong Nursing Home	Falls Prevention – Better Be Late Than Never
21	National Kidney Foundation	Nurses Support Group: An Initiative By Renal Nurses At Five Community-Based Dialysis Centres (CB-DCs) To Enhance New End-Stage Renal Disease (ESRD) Patients' Adaptation To Haemodialysis (HD) Treatment
22	National Kidney Foundation	Beyond The Bundles: Reducing Central Line Related Infections – Permanent Catheter (PC) In Haemodialysis Patients At Five Community-Based Dialysis Centres (CB-DCs)
23	National Kidney Foundation	To Improve The Completion Rate Of Nursing Documentation For Patient's First Dialysis After Hospitalisation At Five Community-Based Dialysis Centres (CB-DCs)
24	NTUC Health	Medication Assistance Made Easy
25	Ren Ci Hospital	See – No Tube, I Can Breathe
26	Ren Ci Hospital	Improving The Efficiency Of The Archiving Records By 90%

27	Ren Ci Hospital	Towards That Perfect Step...
28	Ren Ci Hospital	6S On Human Resource & Manpower Development Forms And Archives
29	St. Andrew's Community Hospital	Strategies To Increase Percentage Of Hip Fracture Patients Who Achieved A DEMMI Score Of ≥ 44 From 40% To 80% Within 6 Months Upon Discharge
30	St. Andrew's Community Hospital	Enhance The Well-Being Of Patients In A New Dementia Care Ward In St. Andrew's Community Hospital
31	St. Andrew's Community Hospital	Preventing Medication Omission Error In A Community Hospital
32	St. Andrew's Community Hospital	Ensuring That Inpatients With Underlying Upper Extremity Problems Will Receive Occupational Therapy* Sessions Twice Daily * Therapy intervention to be provided by either the Occupational Therapist (OT) / Therapist Assistant (TA)
33	St. Andrew's Community Hospital	Preventing Pressure Ulcer Stage 3 Development After Hospitalisation In A Community Hospital
34	St. Andrew's Community Hospital Day Rehabilitation Centre	Achieving Performance Targets In A Changing Environment
35	St Luke's ElderCare Ltd	Effect Of Learning Therapy (LT) On General Cognitive Functions And Emotional Well-Being Among Elderly With Mild Cognitive Impairment
36	St Luke's Hospital	Education And Development Of SLH Infection Control Link Nurses
37	St Luke's Hospital	The Impact Of A Structured Balance Training Program In A Community Hospital Setting
38	SPD	Improving Standards In Therapy Hub – A Work Improvement Team Scheme (WITS) Project

39	Sunshine Welfare Action Mission (SWAMI) Home	Dignity Of Care In A Nursing Home
40	Villa Francis Home For The Aged	Improving Skin Problem Management In Villa Francis

Recipients of Certificate of Achievement for Oral Presentation:

PRESENTER	COMMUNITY CARE ORGANISATION	TITLE OF ORAL PRESENTATION
Ms Siti Zubaidah Binte Yusoff Senior Occupational Therapist	Ang Mo Kio – Thye Hua Kwan Hospital	Cross Training And Integration Of Therapy Services For Therapy Assistants
Ms Bindumol Joseph Clinical Nurse Manager	National Kidney Foundation	Nurses Support Group: An Initiative by Renal Nurses At Five Community-Based Dialysis Centres(CB-DCs) To Enhance New End-Stage Renal Disease (ESRD) Patients' Adaptation To Haemodialysis (HD) Treatment
Mr Lucas Siah Zhuo Lin Social Work Manager	Sunshine Welfare Action Mission (SWAMI) Home	Dignity Of Care In A Nursing Home
Ms Lee Jing Ru Staff Nurse	Dover Park Hospice	Improving Breakthrough Pain Assessment In A Residential Hospice
Ms Pauline Koh Senior Physiotherapist	SPD	Improving Standards In Therapy Hub – A Work Improvement Team Scheme (WITS) Project