

11 January 2015

For immediate release

Zooming in on health at Tampines GRC made easy with localised maps for residents

11 January 2015 – A pilot revolving around localised maps featuring Community Health Assist Scheme (CHAS) and eldercare services for Tampines GRC was launched this morning at the CHAS Family Carnival organised by Agency for Integrated Care (AIC). The event was graced by Mr Gan Kim Yong, Minister for Health and Special Guests, Minister for Education, Mr Heng Swee Keat and all Advisers to Tampines GROs.

2. AIC's pilot project makes it easier for Tampines residents, especially the elderly or those with family members who require care, to locate community care services in their vicinity. Carnival-goers viewed the five localised maps for each of Tampines GRC's constituencies – Tampines East, Tampines West, Tampines North, Tampines Central and Tampines Changkat – displayed at the event. The maps use landmarks such as schools, community clubs and shopping malls to orientate users. Copies of the maps will be made available for Tampines residents at their community clubs.

3. Said Dr Wong Kirk Chuan, Deputy CEO of AIC, "The intent of the localised maps is to make it easier for residents to navigate and access care services in the community. For example, they can visually locate GP clinics that accept CHAS card located near their homes and choose the one that most suits them. The map is useful for those with no access to internet and complements our Mobile E-Locator

(MEL) app, which enables users to search for care services available in the community. Similar localised maps will be produced for other constituencies.”

4. The CHAS Family Carnival commemorated Singapore’s 50th birthday, honouring the Pioneers who contributed to the nation’s growth. It also evoked memories of the past through games and experiences of how healthcare has evolved with better facilities, equipment and support through financial assistance schemes for Singaporeans, one example being CHAS. Introduced in 2012, the scheme has been continuously enhanced over the years to make outpatient care at participating GPs and dental clinics more affordable. To date, there are 1.2 million CHAS beneficiaries.

5. More than 1,000 Tampines residents turned up at the Carnival, taking part in activities like balloon sculpting, playing games and enjoying performances by Tampines GRC interest groups and AIC’s “Happy Ageing” skit, which featured home-grown artistes Lin Ru Ping, Er Gu, Yati and Zhang Xiong. A CHAS booth was also on site to help residents sign up for CHAS. Residents with completed CHAS application forms at the Carnival received special edition NETS Flash cards.

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About the Agency for Integrated Care

The Agency for Integrated Care (AIC) seeks to create a vibrant Care Community enabling people to live well and age gracefully. AIC coordinates and facilitates efforts in care integration to achieve the best care outcomes for our clients. We do this by empowering them with health and social care information and arranging for their care when they are discharged from hospitals. We enable stakeholders to raise the quality of care, and also enhance collaboration by working with health and social care providers to increase services to support the ageing population. Our work in the community brings care services and information closer to those in need. For more information, please visit www.aic.sg.